

Can you reply to messages by E-mail?

No

This is an automated system and attempts to reply will be acknowledged with a standard message. North Yorkshire Police respond to E-mail messages received in the same manner as correspondence received in the post.

Urgent messages, messages requiring an immediate police response or messages reporting crimes should be reported by telephoning:-

0845 60 60 24 7
or 999 in an emergency



But I don't have E-mail!

Maybe you don't have E-mail, however one of your scheme members probably does. Why not find out and ask them to receive messages on your behalf and assist you to circulate them.

You could however get an E-mail telephone, or link to E-mail via Sky or Cable TV. Whatever you decide and do will make our new Community Messaging System more efficient and more cost effective.

Messages by Telephone, Fax and SMS

If you are unable to receive e-mail messages and cannot find anyone else to receive them on your behalf, you will still be able to receive them by other methods e.g. telephone, fax or SMS (text messages)

Personal Identity Numbers (PIN's)

In some areas PIN's have been used to access your telephone messages. This facility has now been withdrawn and your PIN number will no longer be required, however your playback and replay facility will not change.

Security

Our new system is secure and your personal information is only used for the purpose of the North Yorkshire Police Community Messaging and our Watch Schemes (Neighbourhood, Farm, School etc.). Be assured that we do not, in any circumstance pass or sell your personal details to any other organisation.

To log on to the web site, your User Name will be your registered E-mail address and your password is **neighbourhood** (lower case) and you must select a new password the first time you log on, for total security.

COMMUNITY MESSAGING SERVICE (Ringmaster)

www.nypcommunitymessaging.org



Contact

0845 60 60 24 7

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North Yorkshire Police

